



## Terms and Conditions

The following terms and conditions together with our Privacy Policy apply to your access to and use of our online store and the supply of goods ordered via our store and the material provided within the website. By ordering goods from our online store, you acknowledge that you have read, understood and agree to be bound by these terms and conditions.

### Product Prices

All our prices are in Australian Dollars and include 10% GST (Goods and Services Tax). Prices displayed do not include delivery or installation.

### Payment Options

We currently accept credit card payments, PAYPAL and Direct Debit. The full payment for your order is deducted from your credit card on completion of your order. Credit card details are processed and are not stored by us. If you are wanting to pay via Direct Deposit, please contact us on 07 33502077.

Queensland Safe Company accepts official purchase orders from Businesses, Education, Health and Government Departments. Purchase orders can be [emailed to sales@qldsafec.com.au](mailto:sales@qldsafec.com.au)

### Delivery Cost

Queensland Safe Company will custom quote delivery charges based on the products weight, dimensions and postal area. Freight charges may change and the final freight charge will be determined at time of purchase.

### Warranty

Queensland Safe Company provides manufacturer's warranties based on the manufactures warranty time frames. If a product is believed to be faulty and is within the manufacturer's warranty period please contact us on 07 3350 2077 or email us at [sales@qldsafec.com.au](mailto:sales@qldsafec.com.au).

Items will be reviewed upon inspection. After the inspection a warranty repair will be granted if it is a legitimate product fault. Replacement or repair may be required at the discretion of the manufacturer or service agent. Queensland Safe Company will reimburse freight charges if the issue is a legitimate product fault.

If it is a fault caused by the customer the customer is responsible for any service calls and return freight charges.

### **Content Updates**

The material on our website may contain inaccuracies or typographical errors. Use of this site and the material is at your own risk. Changes will be made periodically to the site, and maybe at any time.

### **Company's Liability**

Queensland Safe Company does not warrant that the site will operate error-free or that the site and its server are free of computer viruses and other harmful goods or conditions. If your use of the site or material results in the need for servicing or replacing equipment or data the company is not responsible for those costs.

### **Product Specification Changes**

Queensland Safe Company will make every effort to ensure that the product description on our websites are accurate. However some inaccuracies, typographical errors or misinterpretations may occur. We reserve the right to correct such inaccuracies or typographical errors as they are identified.

### **User Information**

Any information provided by you will be kept secure and will not be provided to any third party, delivery companies and service agents excluded.

Queensland Safe Company may use the information it obtains relating to you, including IP address, name, mailing address, email address and use of the site, for its internal business and marketing purposes.

### **Out of stock**

We aim to ensure all items within our online store are available at all times. If you purchase and the item is out of stock we will contact you to discuss when the item will be available and an expected delivery date. Should this not suit your requirements an alternative product will be suggested.